**Birjhora Kanya Mahavidyalaya,Bongaigaon,Assam.**

***"EMPLOYER FEEDBACK ANALYSIS & ACTION TAKEN "***

**Prepared by IQAC,**

**Birjhora Kanya Mahavidyalaya Bongaigaon for the Year 2021**

1**. <u>Duration</u>** :  1$^{st}$ January 2021 to 31$^{st}$ December 2021.

2. **<u>Mode of feedback :</u>** Measuring Employers' satisfation level on feedback proforma from IQAC.

3. **<u>Feedback is taken for</u>** :  Five (5) points feedback on Employee.

4. **<u>Total number of Responses :</u>**  17 nos.

5. **<u>Frequency :</u>** Once in a year.

6. **<u>Purpose/Objective of feedback :</u>** Employer Feedback is designed for determining the percentage of satisfaction level of employee

 7.  **<u>Employer satisfaction level  taken into cosideration on  5 parameters</u>** *:*

> **Parameter 1 ( P1) : The employee has good knowledge of the subject- matter.**
>
> **Parameter 2 ( P2) :  The employee is able to work as a part of the team.**
>
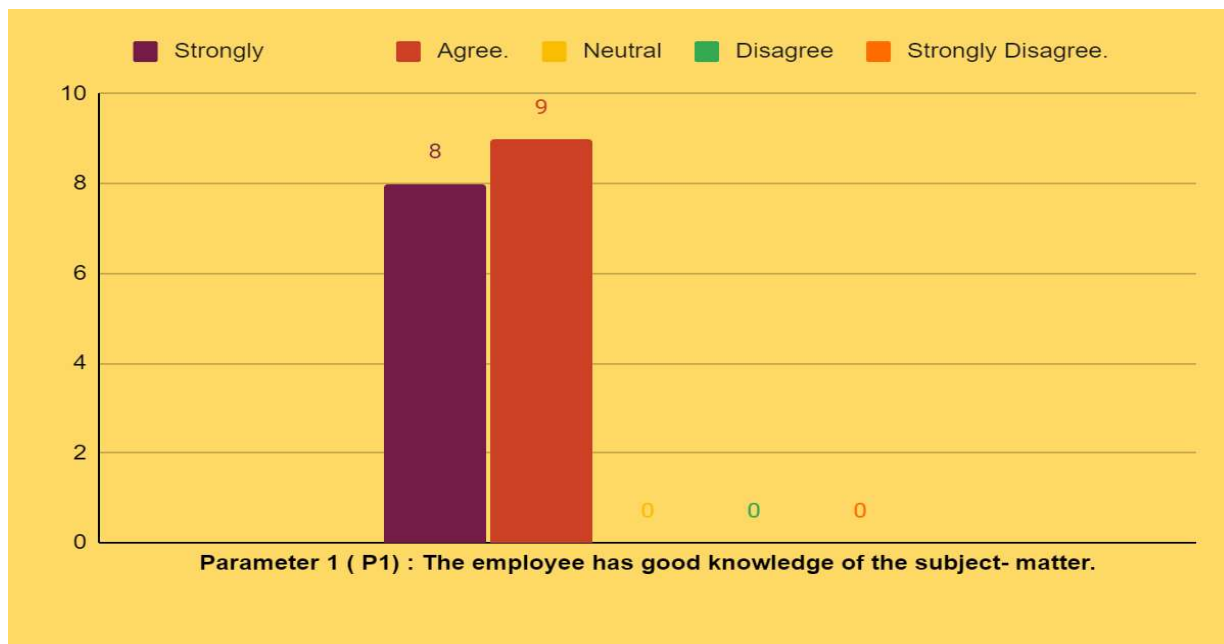> **Parameter 3 ( P3) :   The employee has a very well groomed personality.**
>
> **Parameter 4 ( P4) :   The employee possesses the required skill.**
>
> **Parameter 5 ( P5) :  The employee is eager to learn new things.**

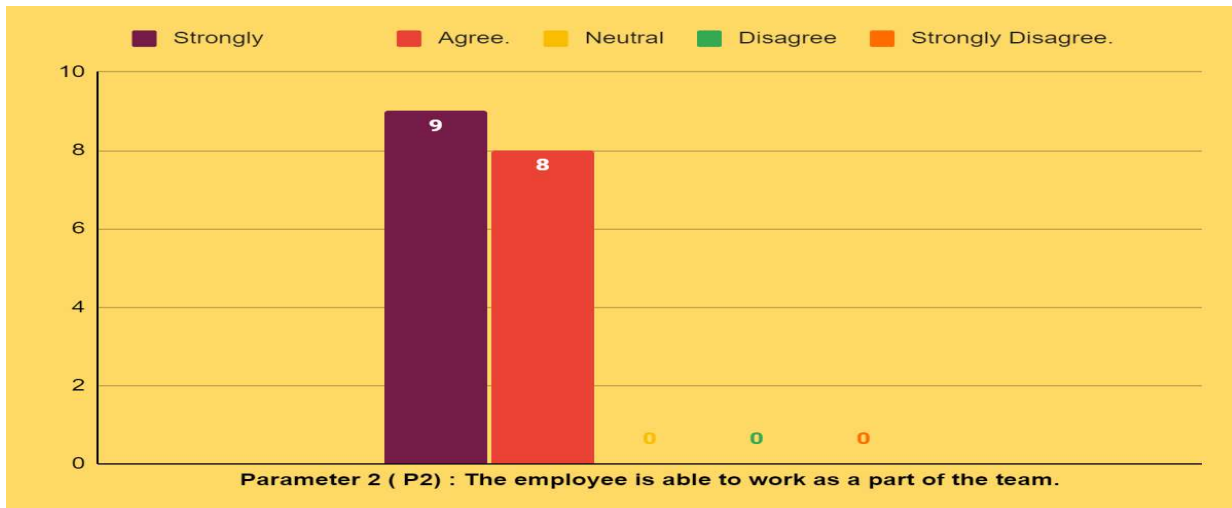**8.  <u>Employer feedback Analysis  with Bar Diagram :</u>**

**Parameter 1 ( P1)**
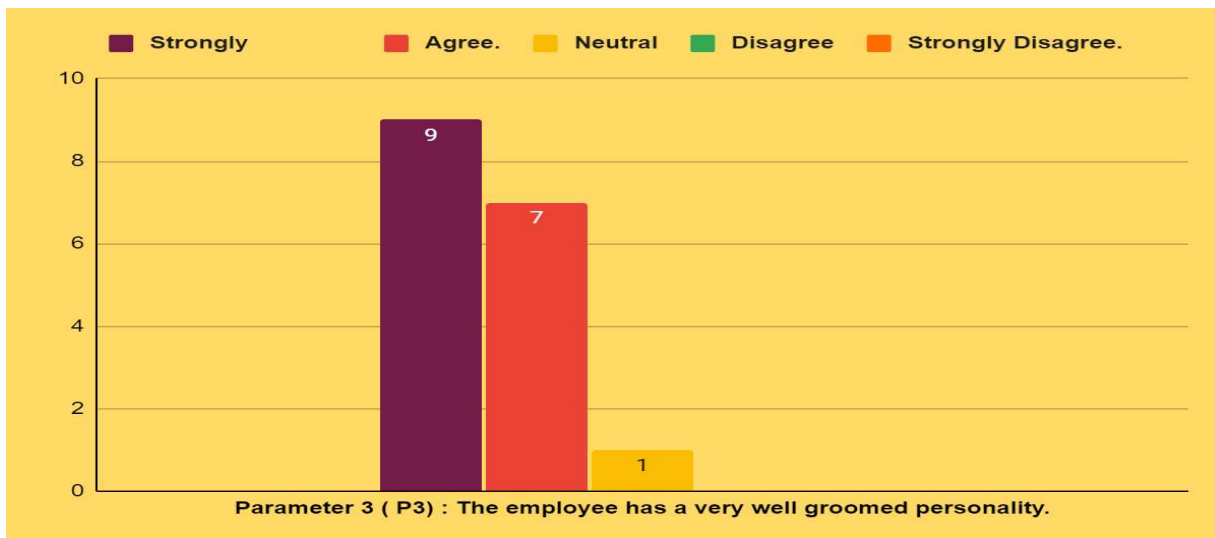
**No.of responses =  17 nos.**
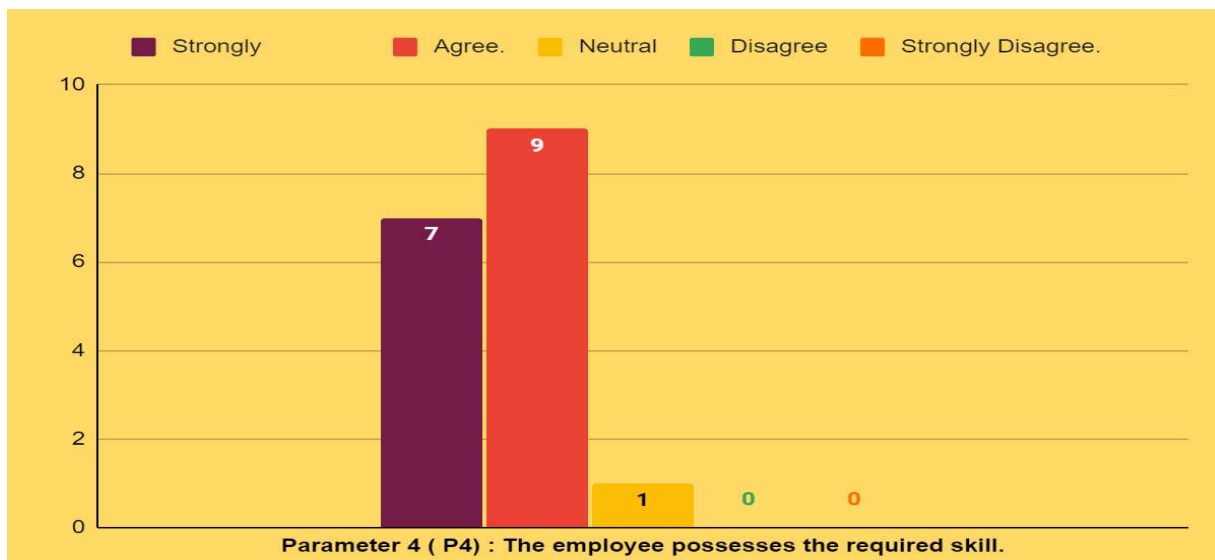
**Parameter 2 ( P2)**

**No. of responses = 17 nos.**



Parameter 2 ( P2) : The employee is able to work as a part of the team.

**Parameter 3 ( P3)**

**No.of responses = 17 nos.**



Parameter 3 ( P3) : The employee has a very well groomed personality.

**Parameter 4 ( P4)**

**No.of responses = 17 nos.**



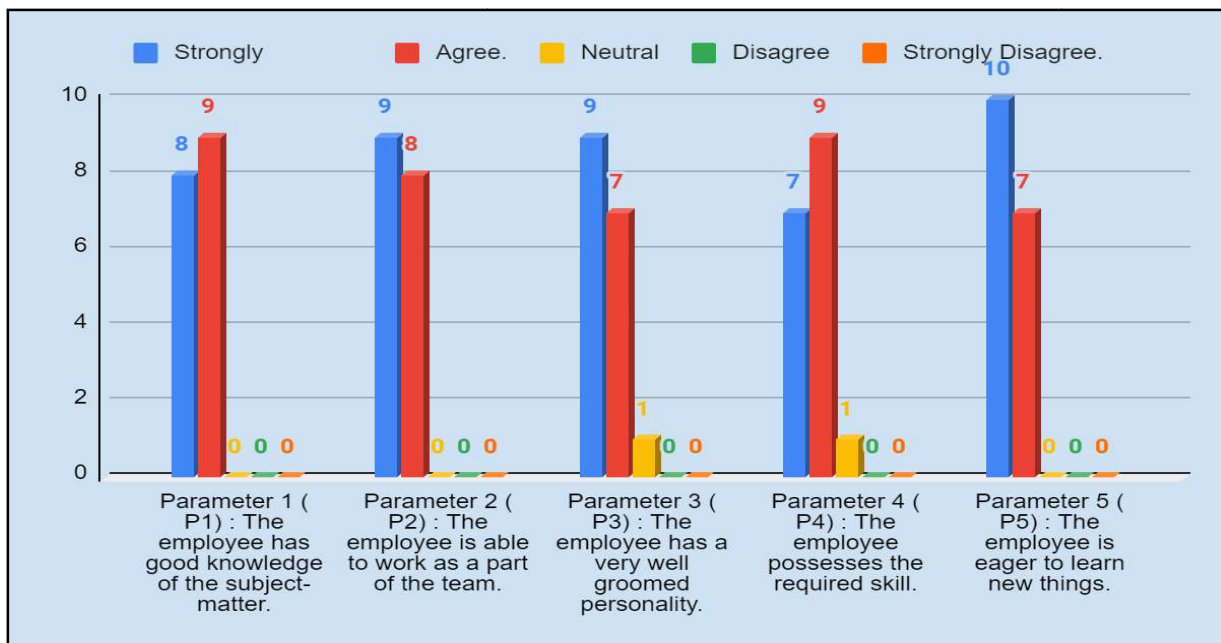Parameter 4 ( P4) : The employee possesses the required skill.

**Parameter 5 ( P5)**

**No. of responses = 17 nos.**
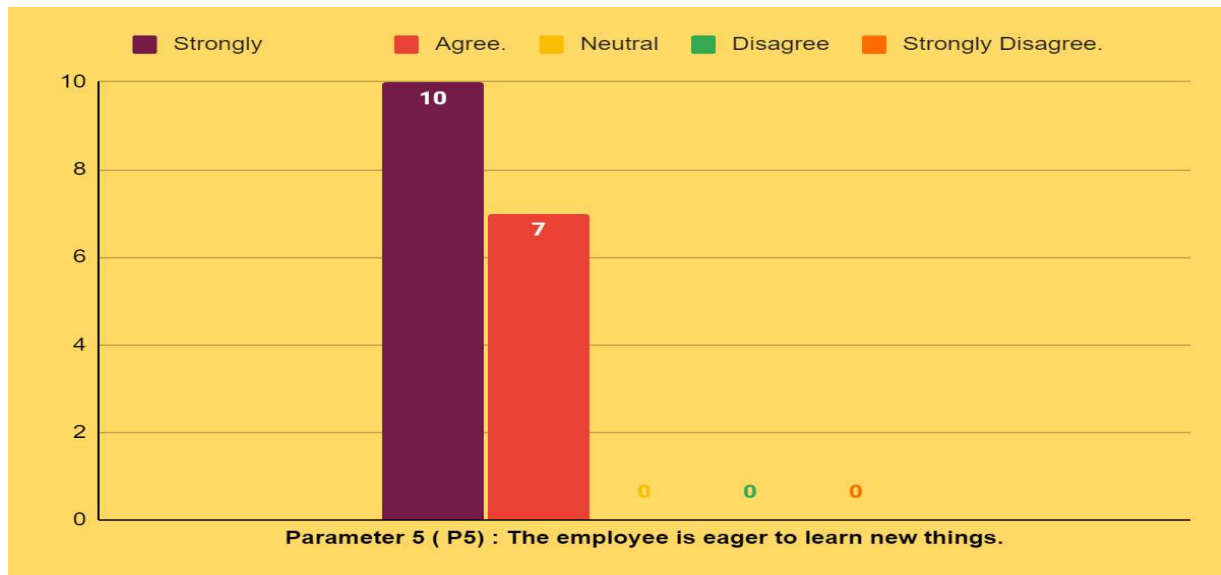


**9. (a) Summary of Employer Feedback on 5 points Parameters ( Explain with Multiple Bar diagram):**



**(b)   Data analysis Table**

Total of Respondent = 17 nos.

| Parameters | Responses (17nos) | | | | | Total |
|---|---|---|---|---|---|---|
| | Strongly Agree. | Agree. | Neutral | Disagree | Strongly Disagree. | |
| *Parameter 1 ( P1) : The employee has good knowledge of the subject-matter.* | 08 | 09 | 0 | 0 | 0 | 17 |
| | 47.05% | 52.94% | - | - | - | |
| *Parameter 2 ( P2) :  The employee is able to work as a part of the team.* | 09 | 08 | 0 | 0 | 0 | 17 |
| | 52.94% | 47.05% | - | - | - | |

| | | | | | | |
|---|---|---|---|---|---|---|
| Parameter 3 ( P3 ) : The employee has a very well groomed personality. | 09 | 07 | 01 | 0 | 0 | |
| | 52.94% | 41.17% | 0.05% | - | - | **17** |
| Parameter 4 ( P4 ) : The employee possesses the required skill. | 07 | 09 | 01 | 0 | 0 | |
| | 41.17% | 52.94% | 0.05% | - | - | **17** |
| Parameter 5 ( P5 ) : The employee is eager to learn new things. | 10 | 07 | 0 | 0 | 0 | |
| | 58.82% | 41.17% | - | - | - | **17** |
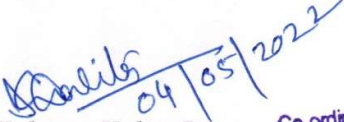
### 10. Feedback Analysis (Based on Multiple Bar diagram and data analysis table):

i) On **Parameter -1** The responses of the Employer is 47.05% in Strongly Agree indicating highly satisfied whereas 52.94% agree indicating satisfied in the 5 point scale.

ii) *The level of satisfaction regarding* **Parameter 2** *is 52.94% indicating highly satisfied and 47.05% indicating satisfied.*

iii) In respect of **parameter -3** the employer satisfaction level is 52.94 % in strongly agree and 41.17 % in agree, but 0.05% of the employer have chose to remain neutral.

iv) Regarding **parameter -4** the satisfaction level of the employer is found to be 41.17% in Strongly Agree and 52.94 in Agree. However, a small amount (0.05%) has preferred to be neutral.

v) The level of satisfaction on the Parameter -5 is 58.82 % in strongly agree and 41.17 % in agree.

Thus, the above analysis gives the impression that all the employers are having a good satisfaction level regarding the particular employee. It has been observed that the level of satisfaction is in the higher side on P2, P3 and P5 as compared to P1 and P4.


Dr. Gagan Sarma
Principal I/C
Birjhora Kanya Mahavidyalaya
Bongaigaon
Date : ....../......./20....., Assam

Dr. Kalpana Kalita Das
Co-ordinator, IQAC
Birjhora Kanya Mahavidyalaya
Bongaigaon
Date : 04./.05/2022...., Assam

Enclosures:    1. feedback form attached

*Feedback form for Employer*

**Birjhora Kanya Mahavidyalaya, Bongaigaon, Assam – 783380**

_Year of Appointment:_ 20.21...

*Dear sir/ Madam*

*This is a simple satisfaction survey for assessing the work efficiency of our students. As some of our graduates are working with you, we would like to thank you for providing them employment in your esteemed organization. We will be grateful if you can kindly fill up this feedback form and help us to improve and prepare better employees in future.*

Name of the organization/institution ___VISHAL AUTO AGENCY___

Name of the employer ___PUNTUL SARMA___

Employer's Email ID ___VISHALAUTO AGENCY @ GMAIL.COM___

Anamika Ray
SALES.

### Please Provide your Responses

1. The employee has good knowledge of the subject-matter.
   - ☑ Strongly Agree.
   - ☐ Agree.
   - ☐ Neutral.
   - ☐ Disagree.
   - ☐ Strongly Disagree.

2. The employee is able to work as a part of the team.
   - ☑ Strongly Agree.
   - ☐ Agree.
   - ☐ Neutral.
   - ☐ Disagree.
   - ☐ Strongly Disagree.

3. The employee has a very well groomed personality.
   - ☐ Strongly Agree.
   - ☑ Agree.
   - ☐ Neutral.
   - ☐ Disagree.
   - ☐ Strongly Disagree.

4. The employee possesses the required skill.
   - ☑ Strongly Agree.
   - ☐ Agree.
   - ☐ Neutral.
   - ☐ Disagree.
   - ☐ Strongly Disagree.

5. The employee is eager to learn new things.
   - ☑ Strongly Agree.
   - ☐ Agree.
   - ☐ Neutral.
   - ☐ Disagree.
   - ☐ Strongly Disagree.

Seal & Signature of the Employer