

Students' Feedback Report  
**on college office and Library**  
Birjhora Kanya Mahavidyalaya, Bongaigaon.  
Prepared by IQAC  
Academic Session: 2023-2024



### 1.1 Feedback Analysis:

To get student feedback, the official WhatsApp groups were used to distribute the Google Form to students. Every year, after the end of academic session IQAC manage the circulation, distribution, and collection of feedback. This time students feedback has taken on 5 parameters regarding college office staff and college library.

The following is an analysis of the replies that were gathered

- Duration : Aug, 2023 to July 2024
- Mode of feedback (circulation/collection): Online .
- Feedback link: <https://forms.gle/aBRyfAYhaRZvTSsx6>
- No. of students responses: 92 nos
- No. of Students in last semester : 301 nos.
- Percentages of Responses : 30.54%%
- Frequency : Once after the academic session .
- Purpose: The purpose of this feedback was to get an understanding of what student viewed about the college office staff and library.

### 1.2. Questionnaire for the Students' Feedback:

The students' feedback link focuses on the following Parameters:

Parameter 1 ( P1 ) : The office staff in the college is cooperative and helpful

Parameter 2 ( P2 ) : The library staff is cooperative and helpful

Parameter 3 ( P3 ) : Online educational resources are available and accessible in the library.

Parameter 4 ( P4 ) : Internet facility provided in the library is satisfactory

Parameter 5 ( P5 ) : The prescribed books/ reading materials are available in the library

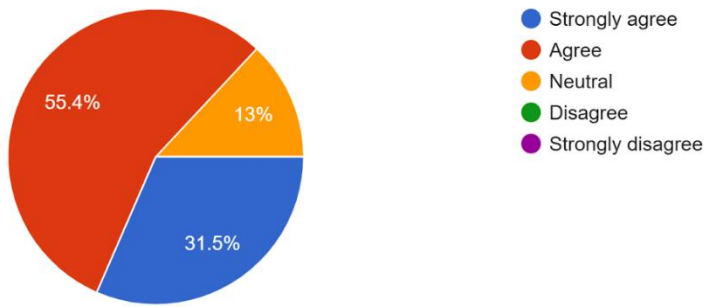
### 1.3. The responses of the students in each questions (Parameters) are as follows :

**Parameter 1 ( P1 ) :** The office staff in the college is cooperative and helpful.

Scale	Responses (in number of Students)	In percentage
Strongly Agree	29	31.5%
Agree	51	55.4%
Neutral	12	13%
Disagree	0	-
Strongly Disagree	0	--
<b>Grand Total</b>	<b>92</b>	<b>100%</b>

1.The office staff in the college is cooperative and helpful

92 responses

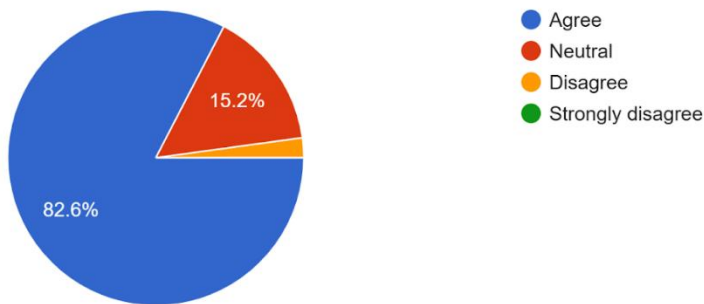


**Parameter 2 (P 2):** The library staff is cooperative and helpful

Scale	Responses(in number of Students	In percentage
Strongly Agree	0	--
Agree	76	82.6%
Neutral	14	15.2%
Disagree	2	2.2%
Strongly Disagree	0	--
<b>Grand Total</b>	<b>92</b>	<b>100%</b>

2.The library staff is cooperative and helpful

92 responses

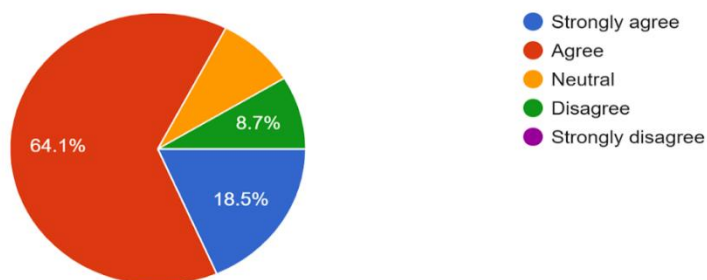


**Parameter 3 (P 3):** Online educational resources are available and accessible in the library.

Scale	Responses(in number of Students	In percentage
Strongly Agree	17	18.5%
Agree	59	64.1%
Neutral	8	8.7%
Disagree	9	8.7%
Strongly Disagree	0	--
<b>Grand Total</b>	<b>92</b>	<b>100%</b>

3. Online educational resources are available and accessible in the library.

92 responses

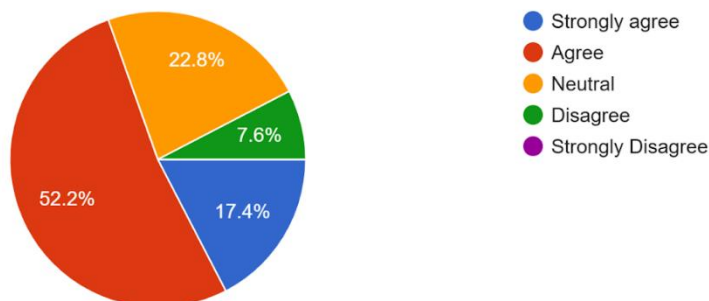


**Parameter 4 (P4):** Internet facility provided in the library is satisfactory.

Scale	Responses(in number of Students)	In percentage
Strongly Agree	16	17.4%
Agree	48	52.2%
Neutral	21	22.8%
Disagree	7	7.6%
Strongly Disagree	0	--
<b>Grand Total</b>	<b>92</b>	<b>100%</b>

4. Internet facility provided in the Library is satisfactory.

92 responses

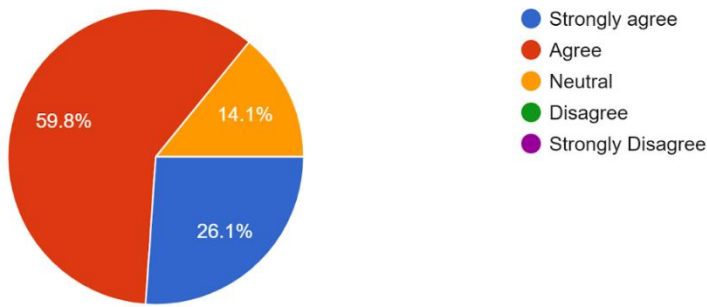


**Parameter 5 (P 5):** The prescribed books/ reading materials are available in the library.

Scale	Responses(in number of Students)	In percentage
Strongly Agree	24	26.1%
Agree	55	59.8%
Neutral	13	14.1%
Disagree	0	--
Strongly Disagree	0	--
<b>Grand Total</b>	<b>92</b>	<b>100%</b>

5. The prescribed books/reading materials are available in the library.

92 responses



#### 1.4 Suggestion from students:

- Need more cooperation from office staff.
- No. of magazine, newspapers must be increased in library facilities.
- Office staff should be cordial and willing to help students whenever needed.

#### 1.5 Follow up action:

The suggestions were discussed with Principal of our college and it was decided to take necessary action to implement the suggestions to the extent they are viable.

Enclouser : <https://forms.gle/aBRyfAYhaRZvTSsx6>

(Dr. Gagan Sarma)

Principal I/C

Birjhora Kanya Mahavidyalaya

Bongaigaon

I/c Principal  
Birjhora Kanya Mahavidyalaya  
Bongaigaon

(Dr. Kalpana Kalita Das)

Co-ordinator, IQAC

Birjhora Kanya Mahavidyalaya

Bongaigaon

Co-ordinator  
IQAC  
Birjhora Kanya Mahavidyalaya  
Bongaigaon